

Video Conferencing and GDPR

The risks and mitigating them

Application	UK Based GDPR compliant	Risks Storage Sharing	Mitigating Risks	Grading Red Amber Green High Med Low
Microsoft Teams	Yes	Low Risk	Low Risk Improved security features - e.g. Blur my background	LOW
Skype	Yes	Low Risk	Low Risk	LOW
Zoom	No Recently updated privacy features to make meetings more secure 8 th April 2020	Hosted in the USA and not covered by GDPR and the Data protection Act 2018. Requests for personal data will be considered but only complied with effectively in the USA	1) Obtaining consent at the start of meetings from delegates for their personal data to be processed in the USA which is not subject to GDPR and the Data Protection Act 2018 2) Conversations at meetings should not contain personal data 3) Delegates are aware that Zoom does not comply with UK privacy laws and GDPR for the purpose of subject access requests and other provisions	MED - HIGH Depending on usage purpose
Google Meet Hangouts	Yes	G Suite for Education is a free service that is embedded into many schools. Google processes personal information for profit.	Being aware that Google sells information. This should be considered when sharing personal data. School email accounts should be used.	LOW - MED

Sapphire Skies Limited

Safeguarding for staff, students and governors GDPR (General Data Protection Regulation)

Email: david@sapphireskiesrestorative.co.uk Tel: 07985584811 Website: sapphireskies.co.uk/

Company registered address: Gilberts Chartered Accountants, Pendragon House, 65 London Road, St. Albans, Herts., AL1 1LJ